



Atty Docket No. 80398.P428

Patent

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

|                               |                    |           |
|-------------------------------|--------------------|-----------|
| In re Application of:         | ) Examiner:        | S. Holzen |
|                               | )                  |           |
| Maritzen, et. al.             | ) Art Unit:        | 3644      |
|                               | )                  |           |
| Serial No. 09/930,608         | ) Confirmation No. | 1723      |
|                               | )                  |           |
| Filed: August 15, 2001        | )                  |           |
|                               | )                  |           |
| For: CUSTOMIZING A PRICE OR A | )                  |           |
| SERVICE BY USING AN           | )                  |           |
| INTELLIGENT AGENT             | )                  |           |

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Commissioner for Patents  
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**AMENDMENT AND RESPONSE TO OFFICE ACTION**

**UNDER 37 C.F.R. § 1.114**

In response to the Office Action mailed November 21, 2004, Applicant respectfully requests reconsideration of this application, as amended, and consideration of the following remarks.